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A. 143B. 23C. 443D. 3269E. 3389 Answer: C QUESTION 2A technician is noticing extremely slow performance on a computer and would like to see what application is consuming resources. Which of the following tools should the technician use to view the system. A. msconfigB. Task managerC. Event ViewerD. netmon Answer: B QUESTION 3Which of the following updates should be performed on a regular basis to ensure the OS has the latest security patches? A. Anti-malware updatesB. Driver updatesC. Windows UpdatesD. Firmware updates Answer: C QUESTION 4A technician is configuring a SOHA wireless router for a small business with three employees. After the three employees laptops have successfully connected to the wireless network, the company would like to prevent additional access to the wireless networks. The technician enables WPA2 on the wireless router. Which of the following additional settings should the technician change? A. Enable MAC filteringB. Disable SSID broadcastC. Reduce radio power levelD. Update router firmware Answer: A QUESTION 5A user needs their email set up on their iOS device. The email needs to synchronize all changes made with the server and the PC. Which of the following would the technician use to accomplish this? A. IMAPB. SMTPC. SMNPD. POP3 Answer: A QUESTION 6The customer reports their PC freezes up everyday around the same time. Which of the following utilities would be BEST to check for any error codes? A. Windows UpdatesB. Task SchedulerC. Event ViewerD. Performance Monitor Answer: C QUESTION 7A user is looking for the Application Data directory in their profile but cannot see it. Which of the following Control Panel options would correct this? A. SystemB. DisplayC. User AccountsD. Folder Options Answer: D QUESTION 8While configuring a new email application that uses POP3 for a customer, the technician determines the firewall is blocking the traffic. Which of the following ports should be opened to allow POP3 mail traffic through the firewall? A. 53B. 110 C. 443D. 3389 Answer: B QUESTION 9A user has downloaded and installed a browser add-on that causes the browser to hang. The PC has very slow system response when rebooted. Which of the following should a technician do to troubleshoot this problem? A. Run System Restore, update antivirus program, and run an antivirus scan.B. Remove all Internet temporary files, run an antivirus scan, and reboot using Last Known Good Configuration.C. Remove all temporary files, turn off System Restore, update and run an antivirus scan.D. Run an antivirus scan, Run Disk Cleanup, and reboot into Safe Mode. Answer: C QUESTION 10A large magnet is placed too close to a CRT monitor. Which of the following will MOST likely occur? A. Dead pixelsB. Flickering imageC. No image on screenD. Distorted image Answer: D QUESTION 11In which of the following locations would a technician go to show file extensions? A. Security CenterB. Folder OptionsC. DisplayD. System Answer: B QUESTION 12 After being relocated to an enclosed position under a desk, a computer experiences intermittent shutdowns. Which of the following conditions is MOST likely the cause? A. Power surgesB. OverheatingC. APIPA addressingD. RF interference Answer: B QUESTION 13A technician is fixing a very slow computer. Antivirus and Malware programs have been run, and some detections have been removed. After running Disk Cleanup, the system still seems to be slow, especially with multiple programs running. Which of the following should the technician do NEXT? A. Run CHKDSKB. Manually erase all cookiesC. Go back to the latest restore pointD. Run defrag Answer: D QUESTION 14A technician needs to use a command line tool to determine the network name and the IP address of a resource. Which of the following command line tools will provide an IP address when given a name? A. verifyB. tracertC. ipconfigD. nslookup Answer: D QUESTION 15A user wants to configure their network to support VoIP. Which of the following would BEST support a VoIP installation? A. QoSB. POTSC. Wake-on-LAND. VPN Answer: A QUESTION 16A user is concerned about an issue with iOS. The user MOST likely has which of the following devices? A. iCloudB. Android PhoneC. iPhoneD. Windows Tablet Answer: C QUESTION 17A user has installed a legacy application in Windows 7 and reports that only some of the functionality in it is operational. Another user is using the same application on a different Windows 7 machine and doesn't report those problems. Which of the following features in Windows 7 may be responsible for this problem? A. System Protection settingsB. User Account ControlC. Action CenterD. Data Execution Prevention

Answer: B QUESTION 18A user reports that they are getting frequent delayed write messages throughout the day and are experiencing sluggish performance. The technician suspects that the issue relates to the hard disk drive. Which of the following would BEST help validate the diagnosis? A. System informationB. Event viewerC. POST cardD. SMART status Answer: D QUESTION 19A user states that they are having a problem with their word processor on their laptop. Whenever they attempt to type letters with their right hand, numbers and symbols show up instead. Which of the following would address this issue? A. Switch to a standardized fontB. Restore regional settings to defaultC. Toggle the function + num lock combinationD. Connect a full sized external keyboard Answer: C QUESTION 20Which of the following security threats is defined by its self propagating characteristic? A. VirusB. RootkitC. TrojanD. Worm Answer: D Download the newest PassLeader 220-902 dumps from passleader.com now! 100% Pass Guarantee! 220-902 PDF dumps & 220-902 VCE dumps: http://www.passleader.com/220-902.html (1219 Q&As) (New Questions Are 100% Available and Wrong Answers Have Been Corrected!) p.s. Free 220-902 Exam Dumps Collection On Google Drive: https://drive.google.com/open?id=0B-ob6L_QjGLpaFRNM0lhOVk3VDA