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ASR Answer: B QUESTION 122A technician gets a call from a customer stating that their computer will not boot. They are getting the following error "invalid system disk". Which of the following should the technician check FIRST? A. Verify the operating system is installed correctly.B. Verify that all removable drives are empty.C. Verify Boot.ini is on the hard drive.D. Verify the computer will boot into safe mode. Answer: B QUESTION 123The practice of following an authorized person through an entrance without using a badge to defeat security is called: A. tailgatingB. spammingC. shreddingD. phishing Answer: A QUESTION 124Turnstiles and other mantraps will prevent which of the following security threats? A. Shoulder surfingB. TailgatingC. RootkitsD. Viruses Answer: B QUESTION 125Which of the following encryption standards is found on older wireless devices and provides minimal security? A. WPAB. WPA2C. WEPD. AES Answer: C QUESTION 126An IR printer stops working for half of an office while the other half is able to print. Which of the following should be checked FIRST? A. Proper lightingB. Paper levelsC. Physical obstructionsD. Printer share name Answer: C QUESTION 127If a computer does not have an optical drive, which of the following is the MOST efficient method to install an operating system? A. Emergency Restore CDB. Floppy diskC. USB flash driveD. Bluetooth connection Answer: C QUESTION 128Which of the following is the MAXIMUM number of primary partitions that can be created on a hard drive with FAT32? A. 2B. 4C. 6D. 8 Answer: B QUESTION 129Phishing is: A. an infection that causes a web browser to go to a different site than the one intended from a search result page.B. a technique used to obtain financial information from a user mimicking a legitimate website.C. an infection that causes a computer to behave erratically by playing music and launching browser windows.D. a technique used to obtain financial information from a user by compiling information from social networks and their friends. Answer: B QUESTION 130The computer starts up and runs for less than a minute before shutting down or locking up. This is a symptom of: A. overheating.B. incompatible RAM.C. a faulty hard drive.D. a bad internal USB hub. Answer: A QUESTION 131When the computer is turned on it emits a series of beeps and does not POST. This can be caused by a bad: A. CMOS battery.B. video card.C. IDE cable.D. floppy cable. Answer: B QUESTION 132A technician needs to decrease the time it takes to install an operating system on 100 computers. Which of the following installations would the technician use to reduce hands-on time spent on each computer? A. Upgrade installationB. USB installationC. Unattended installationD. Clean installation Answer: C QUESTION 133Which of the following commands will allow a user to discover their IP address, subnet, and DNS? A. IPCONFIGB. NETSTAT -AC. NSLOOKUPD. IPCONFIG /ALL Answer: D QUESTION 134A user reports that after configuring the BIOS to boot to the hard drive first, the system still tries to boot from the optical drive. Which of the following is the MOST likely cause? A. Optical drive B. Power supplyC. CMOS batteryD. CD-ROM disk Answer: C QUESTION 135It is a company's policy to shut down all workstations at the end of the day. However, the majority of employees are leaving disks in their workstations and upon start up the next morning they are receiving a `NTLDR is missing' error. Which of the following is a possible solution? A. Make a daily announcement to remove all disks before departing for the day.B. Change the Boot order in the BIOS.C. Make it a part of the evening checks to ensure all disks are removed.D. Make a company policy that states that it is unlawful to leave disks in the machines. Answer: B QUESTION 136A user receives a phone call from a person claiming to be from technical support. This person knows the user's name and that the user has Windows installed on their computer. The technician directs the user to open Event Viewer and look at some event log entries to demonstrate the effects of a virus on the computer. The technician also asks the user for their user ID and password so that they can clean the computer. This is an example of which of the following security threats? A. Social engineeringB. PhishingC. MalwareD. Virus Answer: A QUESTION 137A user has just purchased a wireless router for their home. Which of the following should be done to BEST secure the router from unauthorized access? (Select TWO). A. Change router default loginsB. Change the security settings on their computerC. Set encryption on the routerD. Update router firmwareE. Change the encryption on the computer's wireless adapter Answer: AC QUESTION 138A user's CRT display is not

displaying colors correctly. Turning the display to the right or left sometimes temporarily corrects the problem. Which of the following should the technician check? A. The video card display driverB. The CRT power cableC. The video cableD. The CRT On Screen Display (OSD) Answer: C QUESTION 139A laser printer is producing completely blank sheets. Which of the following processes should the technician check FIRST? A. FusingB. Paper handlingC. TransferD. Development Answer: D QUESTION 140A Windows user states that every time they hit certain letter keys on their notebook, a number appears instead of the letter. Which of the following items is MOST likely the cause of this problem? A. The user enabled sticky keys.B. The user changed the keyboard character set.C. The user enabled accessibility options.D. The user enabled num lock. Answer: D Download the newest PassLeader 220-902 dumps from passleader.com now! 100% Pass Guarantee! 220-902 PDF dumps & 220-902 VCE dumps: http://www.passleader.com/220-902.html (1219 Q&As) (New Questions Are 100% Available and Wrong Answers Have Been Corrected!) p.s. Free 220-902 Exam Dumps Collection On Google Drive: https://drive.google.com/open?id=0B-ob6L_QjGLpaFRNM0lhOVk3VDA